

# Help with paying for care and support



Information sheet C5

January 2020

## Eligibility

This information sheet should be read alongside our information sheet **A4: Your care and support assessment**.

We use national rules to work out if you are eligible for us to help pay for any care and support that you need. There are two sets of rules; care eligibility and financial eligibility.

## Care eligibility

The criteria is based on identifying how your needs affect your wellbeing. If you meet all the following criteria you are eligible:

1. Your care needs are due to a physical impairment or mental impairment or illness
2. As a result of your care needs you are unable to achieve two or more of the things in the list below:
  - Managing and maintaining nutrition
  - Maintaining personal hygiene
  - Managing toilet needs
  - Being appropriately clothed
  - Being able to make use of your home safely
  - Maintaining a habitable environment
  - Developing and maintaining family or other personal relationships
  - Accessing and engaging in work, training, education or volunteering
  - Making use of necessary facilities or services in the local community including public transport and recreational facilities or services
  - Carrying out any caring responsibilities an adult has for a child

3. As a result of not being able to achieve these things, it has a significant impact on your wellbeing (please see the definition of 'wellbeing' in our information sheet **A1: Welcome to Social Care**)

### **Financial eligibility**

If you are eligible following a care and support assessment, we then need to complete a financial assessment. If you have more than £23,250 in capital and savings, you are not eligible. You will usually be asked to make your own care arrangements and pay the full cost of your care. You can ask us to make arrangements for you if your needs are eligible. We will normally charge an arrangement fee for this.

If you have less than £23,250 in savings you may be eligible, but you may have to pay a contribution towards your care costs. Please see out information sheet **C6: Working out your contribution towards your personal budget**

### **Carers assessments and eligibility**

Please see a separate information sheet E4: Carers assessment and eligibility for details about carers support and eligibility.

### **Your opportunity to feedback**

We welcome your comments about the services you receive. If you would like to tell us what you think, please either:

Contact us by going to our website, [www.somerset.gov.uk](http://www.somerset.gov.uk), or

- Speak to your social care worker
- Phone Somerset Direct on 0300 123 2224, or
- Contact the Adults and Health Customer Experience Officer

Floor B2 East

County Hall

Taunton

TA1 4DY

Email: [customerexperience@somerset.gov.uk](mailto:customerexperience@somerset.gov.uk)

**This document is also available on request in Braille, large print, tape, disc and can be translated into different languages.**

