

# Deafness and hearing loss – Employment



Information sheet G4

January 2020

This document is also available on request in Braille, large print, tape, disc and can be translated into different languages.

This information sheet is about:

- How to get help if you are looking for a job
- How to get support with your hearing loss if you are already in work

There are several organisations who can provide you with information and support, to help you keep the job you already have, or to help you find work.

## **Jobcentre Plus – Health and Employment Service**

In each Jobcentre Plus, there are Health and Disability Employment Advisors who can help you if you are seeking work or are unemployed. They can advise about the Access to work service, which enables deaf and hard of hearing people to compete on equal terms in the workplace and provides funding and equipment to help people with hearing loss remain in work.

Contact your local **Jobcentre Plus**:

Phone: 0345 604 3719 (voice)

Textphone: 0345 6055 255

Website: [www.jobseekers.direct.gov.uk](http://www.jobseekers.direct.gov.uk) (hyperlink)

Bridgwater Jobcentreplus  
Hanover House  
Northgate  
Bridgwater TA6 3HJ

Burnham-on-Sea Jobcentreplus  
15 Regent St  
Burnham-on-Sea  
TA8 1AX

Frome Jobcentreplus  
7-10 Kingsway Precinct  
Frome  
BA11 1QW

Minehead Jobcentreplus  
17 The Avenue  
Minehead  
TA24 5XZ

Taunton Jobcentreplus  
Brendon House  
35-36 High Street  
Taunton  
TA1 3NY

Wells Jobcentreplus  
46 Chamberlain Street  
Wells  
BA5 2PJ

Yeovil Jobcentreplus  
Federated House  
29-31 Hendford  
Yeovil  
BA20 1UU

## Shaw Trust

This is a national charity that provides training and work opportunities for disabled people in the UK.

Phone: 0300 303 3111

Textphone: 08457 6977288

Fax: 01225 716301

Website: [www.shaw-trust.org.uk](http://www.shaw-trust.org.uk) (hyperlink)

## Your opportunity to feedback

We welcome your comments about the services you receive. If you would like to tell us what you think, please either:

- Contact us on our website [www.somerset.gov.uk](http://www.somerset.gov.uk) (hyperlink), or
- Phone Somerset Direct 0300 123 2224  
SMS text: 07781 482858  
E mail: [generalenquiries@somerset.gov.uk](mailto:generalenquiries@somerset.gov.uk) (email hyperlink)
- Contact the Adults and Health Customer Experience Officer:  
Floor B2  
County Hall  
Taunton  
TA1 4DY  
Email: [customerexperience@somerset.gov.uk](mailto:customerexperience@somerset.gov.uk) (email hyperlink)

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